

February 29, 2008

## Via Electronic Comment Filing System

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

Re: Aptela, Inc.

**CPNI Compliance Certification** 

EB Docket No. 06-36

Dear Ms. Dortch:

On behalf of Aptela, Inc. and pursuant to 47 C.F.R. § 64.2009(e), enclosed is the company's 2007 CPNI Certification.

Very truly y

Stuart Pendleton

Enclosure

cc: Enforcement Bureau Telecommunications Consumers Division (2 copies)

Best Copy and Printing, Inc. (via e-mail)

## Annual 47 C.F.R. § 64.2009(e) CPNI Certification EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2008

Date filed: February 28, 2008

Name of company covered by this certification: Aptela, Inc.

Form 499 Filer ID: 826051

Name of signatory: Douglas Strahan

Title of signatory: Chief Financial Officer

I, Douglas Strahan certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed [electronic signature]

## ATTACHMENT TO OFFICER'S CPNI COMPLIANCE CERTIFICATE

## **Statement Regarding CPNI Operating Procedures**

Aptela's written CPNI Operating Procedures ensure that Aptela will be in compliance with 47 U.S.C. § 222 and the rules contained in the Title 47, Chapter 1, Subchapter B, Part 64, Subpart U of the Code of Federal Regulations. Included among the provisions of Aptela's CPNI Operating Procedures are:

- A requirement that Aptela have at all times a CPNI Compliance Supervisor to supervise the implementation of Aptela's CPNI Operating Procedures.
- Detailed procedures for safeguarding CPNI, including procedures for customer authentication and password protection of CPNI.
- Detailed procedures for determining what type of customer approval is necessary for use, disclosure and access to CPNI.
- Detailed procedures for obtaining opt-out and opt-in approval from customers.
- A requirement that the billing system records for customers' accounts allow the status of the customer's CPNI approval to be easily ascertained.
- A requirement for supervisory approval of all outbound marketing campaigns, including determination of any customer approval requirements for the campaigns.
- A requirement that personnel be trained as to when they are and are not authorized to use CPNI.
- A written disciplinary process for misuse of CPNI.
- Detailed filing, notice and recordkeeping requirements.
- Detailed procedures to be followed in the event of a breach of CPNI.